iSupplier Quick Reference Guide



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Viasat Supplier Portals

ORACLE^{*}iSupplier Portal

Oracle **iSupplier** is a central portal for our suppliers to acknowledge purchase orders, request changes to purchase orders, submit Advanced Shipment Notices, and track invoices for *direct material purchase orders*.

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Effective July 8, 2019 Viasat will be using **Coupa**, an electronic purchase order and invoice management platform for all *indirect products and services*. Suppliers can view, manage & acknowledge purchase orders, create invoices, and view payment status & details

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Benefits of iSupplier



> View, acknowledge, and accept Viasat Oracle Purchase Orders



> Reduce email traffic between supplier and buyer regarding order management



> Ensure on time delivery by viewing upcoming shipments



> Track the status of Oracle invoices



How to log into iSupplier

- 1. Go to: <u>https://ebs.prod.viasat.com/OA_HTML/AppsLogin</u>
- 2. Enter your username and password provided by Oracle. After logging in the first time you will be prompted to update your password
- 3. Choose "Viasat iSupplier Portal" from menu on left of screen
- 4. For login support contact your procurement point of contact



How to leverage the contact directory to modify contacts

- > Navigate to the contact directory
- > To Remove an account, click on the trashcan icon and that contact will be inactivated
- > To update a contact name or email, click on the pencil icon under the column 'Update', make any changes, and click 'save'

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Creating a new iSupplier account

- > To Create a new account, click on 'Create' (on slide 6)
- > Enter in contact First Name, Last Name, and Contact Email.
- In the 'User Account' section, the checkbox for 'Create User Account for this Contact will be checked by default. Uncheck this box if the contact will not need iSupplier access. If a contact will need iSupplier access, ensure this box is checked and once this page is saved, then they will receive an automated welcome email with log-in information.

Contact Title	×	Phone Area Code		
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Middle Name		Phone Extension		
* Last Name	User	Alternate Phone Area Code		
Alternate Name		Alternate Phone Number		
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Cancel



How to acknowledge and accept a PO in iSupplier



PO acknowledgement performance measurement

- > Viasat requires all suppliers to acknowledge every purchase order within 5 days of receipt of PO.
- > Viasat expects Supplier to have an "On Time" Acknowledgement rate of >90% for all orders
- > Acknowledgement rate metrics are important and may be included in Supplier Business Reviews



How to Acknowledge a PO in iSupplier

> Option 1 (Preferred): Log into iSupplier and acknowledge in one of the following ways:

- a. Acknowledge from list of orders:
 - Select PO from summary list of Orders
 - Click "Acknowledge"
- b. Acknowledge from order detail screen:
 - View Order detail screen
 - Select Action drop down "Acknowledge"
 - Click "Go"
- > Option 2: Email Acknowledgement (Only available for Non-Government PO's)
 - Acknowledge PO from email



How to Acknowledge PO's from list of orders Option 1(a)



Step 1 - Open "Orders" tab from menu at top of screen

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	04-Nov-2019 13:54:39		
	23-Oct-2019 16:33:24		
	18-Oct-2019 15:27:36		
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		03-Jan-2020 10:51:30	
		25-Nov-2019 15:55:14	
		16-Oct-2019 16:02:00	
		16-Oct-2019 11:10:59	
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Step 2 – Select PO to Acknowledge (Can only acknowledge one PO at a time)

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Step 3 – Click Acknowledge

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How to Acknowledge PO's using PO Details Screen Option 1(b)



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	23-Oct-2019 16:33:24		
	18-Oct-2019 15:27:36		
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Shipments At A Glance			
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		25-Nov-2019 15:55:14	
		16-Oct-2019 16:02:00	
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Step 2 - Open PO to acknowledge

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Step 3 - Review PO Details and select acknowledge from drop down menu



Step 4 - Click "Go"



Step 5 - For Government orders, suppliers must review and accept FAR clauses before the "Accept Entire Order" button to becomes available. Check boxes next to each FAR clause, then click on the "Accept Entire Order" button. PO's where FAR clauses do not apply, the "Accept Entire Order" button will be active when navigating to this screen.



Step 6 - Add comments to buyer if necessary, click "Submit"





Acknowledging PO's via email (Non-Government PO's only) Option 2



- > This option is available for <u>Non-Government PO's only</u>
- > Example of request for acknowledgement from email is below
- > Click on "Accept" or "Reject"



From: Alvin (Alvin)

Please review the purchase order and any other document attached to this message.

Please click on one of the following choices to automatically generate an E-mail response. Before sending the E-mail response to close this notification, ensure all response prompts include a desired response value within quotes.

Accept/Reject

Response: Accept Reject



How to request a PO Change/Update Promise Date



Step 1 - Go to the Orders tab. Select lines and click Request Changes.

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0	Standard PO	10-Jul-2018 14:20:03		USD	1,475.00	Accepted	12-34-2018 14:20:03		Ja
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Note: Can only be done once PO is acknowledged. The status field will = "Accepted"

If supplier doesn't request a change, the PO is assumed to be accepted as issued.

Viasat

Step 2 - The fields in red can be modified by the supplier when requesting changes

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How to view Shipment Schedules



Step 1 - Go to the *Shipments* tab > *Delivery Schedules* > and search the *PO #.* The shipment schedules will appear below.





How to view invoices



Step 1 - Go to the Finance tab and run a search

Step 2 – Select from list of Search Critera

Step 3 – Click on "Go"





> Results of search provide information as seen in example below

Simple Search Invoice Number PO Number Release Number	418 1 1 1 2 3 4						Invoice An Amoun	ment Status	•	To To	3					A	dvanced Search
Payment Number Invoice Status	(example : 1234-2) Go Cl	ear						Date From cerample		To 🖬							
	Invoice Date 7 29-Apr-2019	Type Standard	Currency USD	Amount 1,350.00	Due Status 1,350.00 Approved	On Hold	Payment Statu Not Paid	us Remit-to S	Supplier	Remit-to Supplier Site	Due Date 29-MAY-2019	Payment	PO Number 4187860	r Receipt 172850	Discount Date	Available Discount	Attachments
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	escription NEL		-		Qty U 3 E		Price 450.00	Tax Included	Amount 1,350.00		PO Num 41	ber	PO Line 1	PO Shipmen		Luke A (Luke)	Receipt 172860



How to create and view/cancel Advanced Shipment Notice (ASN)



Step 1 - Go to the *Shipments* tab > *Shipment Notices* > *Create Advanced Shipment Notices*.



Note: ASNs need to be prior to the material arriving at our dock. Failure to do so will delay the receipt of the shipment, and thus payment, and also result in unnecessary emails being sent to the supplier.



Step 2 - Select a *view* to modify which shipment lines are shown.Step 3 - Select the lines from a specific packingslip #.

Create Advance Sh	ipment Notice										
											Export
Views											
View Shipments D	Due This Week 🔽	Select view he	ere							Advance	ed Search
Select PO Shipmen	ts: Add to Shipmo	ent Notice									
PO Select Sumber Li	Item	Item Description	Due		Already ntity Shipped ered Quantity	Quantity Received UOM		Ship-To Organization	Currency	Supplier Site	Quantit Shippe
	1 2 12	CABLE, NEOPR ROHS	/ 06-A	ug-2018 0:00	100 0		Org 75, ViaSat Duluth	75	USD	AS100	1
4	1 112	CABLE CONDUCTOR CONTRACTOR	06-A	ug-2018 0:00	300 0		Org 75, ViaSat Duluth	75	USD	AS100	(
aturn to Chinmonte	Chinmont Motions										lon

Note: ASNs should have a 1 to 1 ratio with a packing slip/shipment. **DO NOT** submit multiple ASNs for the same packing slip/shipment. Suppliers should not combine multiple packing slips/shipments into a single ASN.

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Step 4 - Populate the information on the Shipment Lines tab as seen in the example below.





Step 5 - Populate information on *Shipment Header* fields as outlined below. Then "Submit"

	5
Create Advance Shipment Notice	
Shipment Header Shipment Lines Same as Pack Slip #	Cancel Add Shipments Preview Submit
Shipment Information	
* Ipricates required field * Shipment/ASN Number 3 * Expected Receipt Date Example: 06-Aug-2018 08:52:03 * Shipment Date cannot be later than today	
Freight Information	
Number of Boxes Bill of Lading	
* Tracking Number Packing Slip	
Total Gross Weight	
Comments	

Note: Tracking numbers must be provided in the ASN. The only except is for Ship in Place transactions, where the tracking number would be SHIPPED IN PLACE.



Step 6 - Go to *Shipments > Shipment Notices > View/Cancel Advanced Shipment and Billing Notices* to view shipment notices submitted and/or make modifications

	((c)/4	Sugar.			-	-		
Home	Orders	Shipments	Planning	Finance	Product	Intelligence	Admin	
Delvery	Schedules	Shipmen	t Notices	Receipts	Setum	s Overdue f	Recepts	
<u>Create</u> Uploa	d Advance	Shipment Nota Shipment and	Biling Notice	Contraction of the local division of the loc				
-	/ Cancel Ar	ivance Shipme	ot and Billing	Notices			Home Orders	Shipments

View / Cancel Advance Shipment Notice

									Export
Views									
View Last 25 Shipment N	otices 🗸 🖌 Go								Advanced Search
D Once a shipment notice is	cancelled it cannot be undon	ie							
Select Advance Shipmen	Notice Cancel Shipment	Notice							
Select Shipment Number	Shipment Date	Expected Receipt Date	Freight Carrier	Waybill/Airbill Number	Supplier Site	Invoice Number	Packing Slip	Processing Status Code	Cancellation Status
O 1234567891011	04-Aug-2018 08:53:30	09-Aug-2018 08:53:25		2468101214	AS100			Pending	
O 1878052F001	19-Jul-2018 13:53:34	20-Jul-2018 13:53:07		1Z32026W0317891605	101		187B05ZF001		



Additional iSupplier Resources

- > Oracle iSupplier Process Document (PR001903) linked to Viasat.com
- > iSupplier FAQs linked to Viasat.com

